



**Hongkong Post e-Cert(Personal)
Online Renewal
Microsoft Edge Add-on
Installation Guide**

Version 1.0

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1. Introduction

“**e-Cert (Personal) Renewal Add-on**” is designed for performing online renewal of Hongkong Post e-Cert (Personal) in Microsoft Edge and Microsoft Windows. The system is required to install this “**Add-on**” and “**Hongkong Post e-Cert (Personal) Online Renewal Thin Client**” in order to perform the online renewal.

This installation manual provides steps for subscribers to install / uninstall the Add-on.

For enquiries, please call Hongkong Post Certification Authority hotline on 2921 6633 or email to enquiry@eCert.gov.hk.

2. Edge Add-on Installation

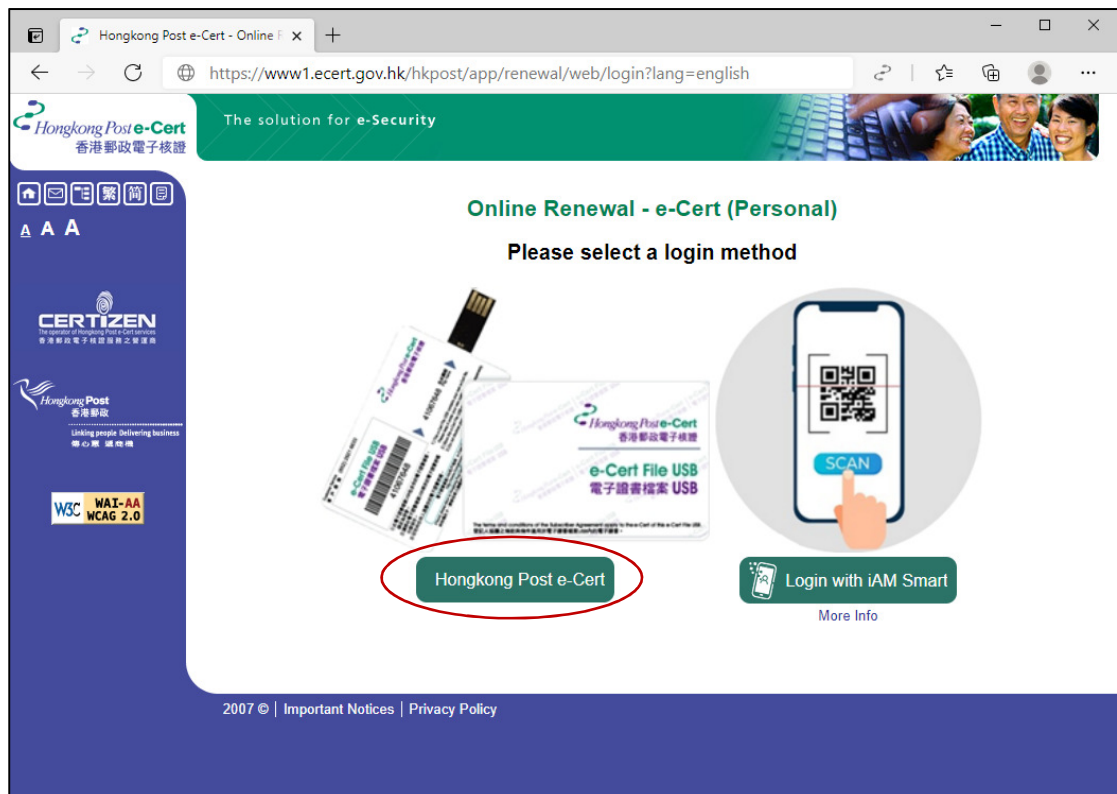
2.1. Operating System Requirements

In order to install this **Add-on**, your system is required to have all as follows: -

1. **Microsoft Windows** 8.1 or 10 64-bit for English, Traditional Chinese or Simplified Chinese versions
2. **Microsoft Edge** version 85 or above

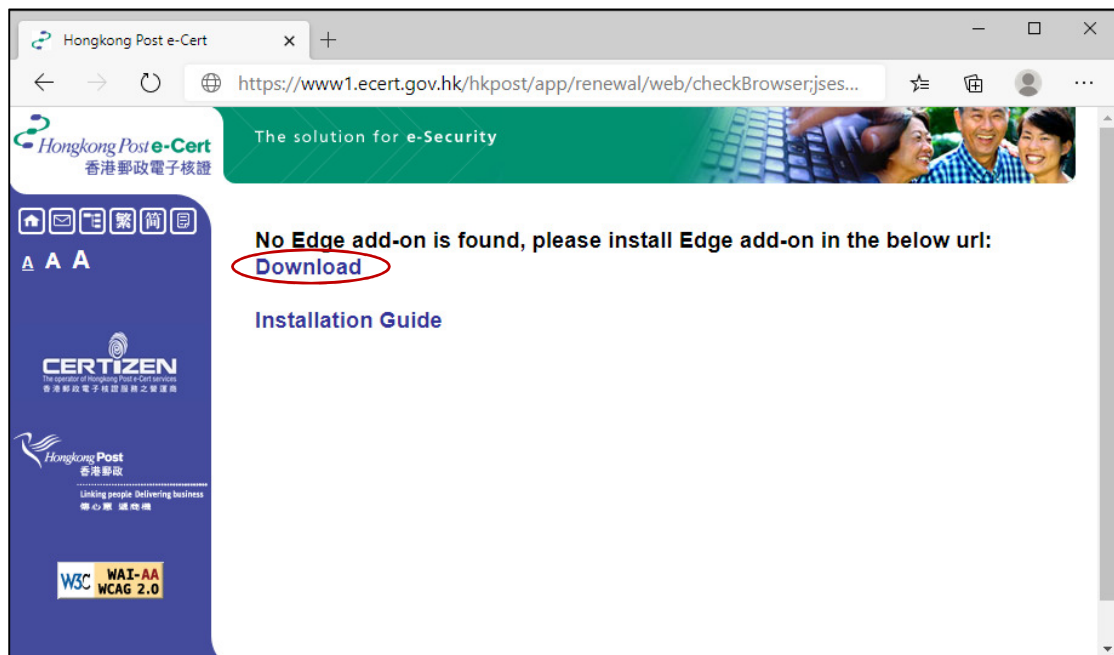
2.2. Installation Steps

- 1) When subscriber performs online renewal function and selects “**Hongkong Post e-Cert**” as login method, subscriber has to select which certificate will be used for renewal.

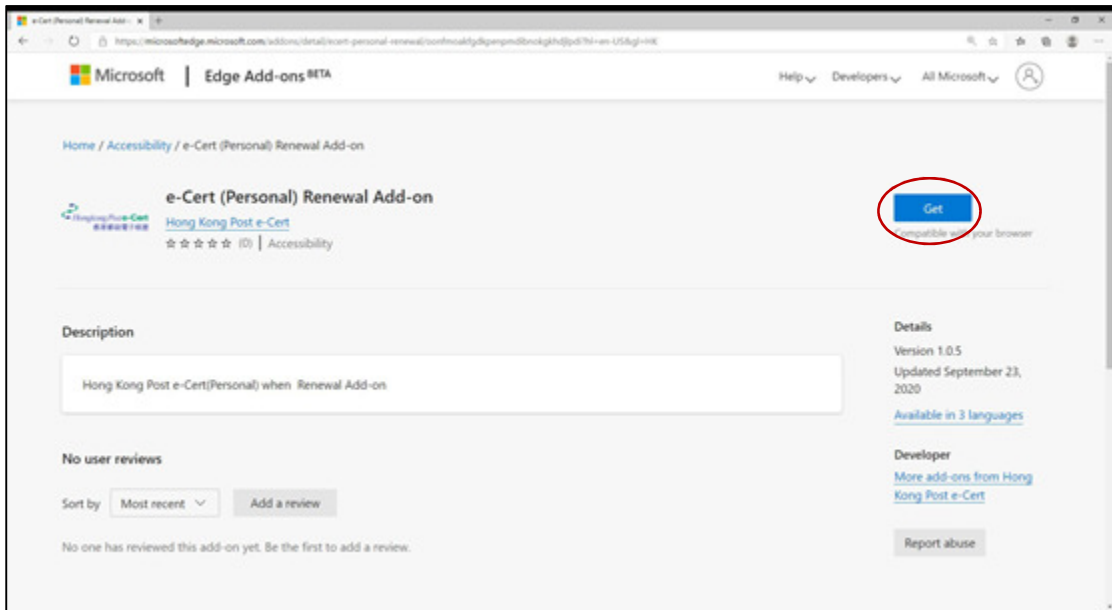




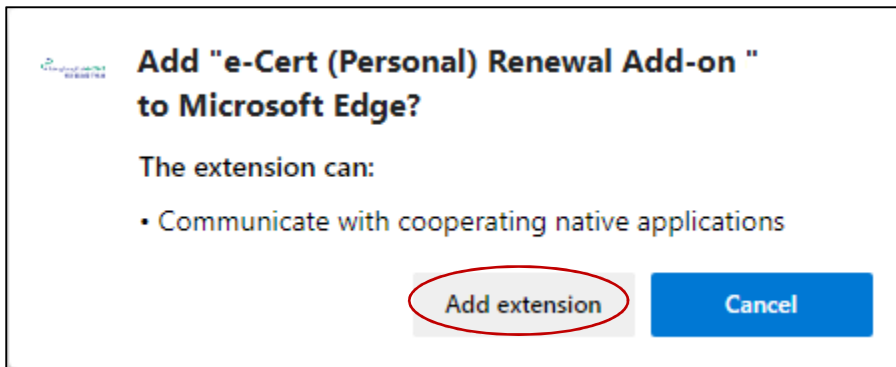
- 2) System will check if the **Add-on** has been installed in the browser, and if not, the subscriber can click the **Download** link.



- 3) The browser will open a new web page and forwards to “e-Cert (Personal) Renewal Add-on” in “Edge Add-ons”. Click “Get”.



4) Click “**Add extension**” to confirm as follows:-

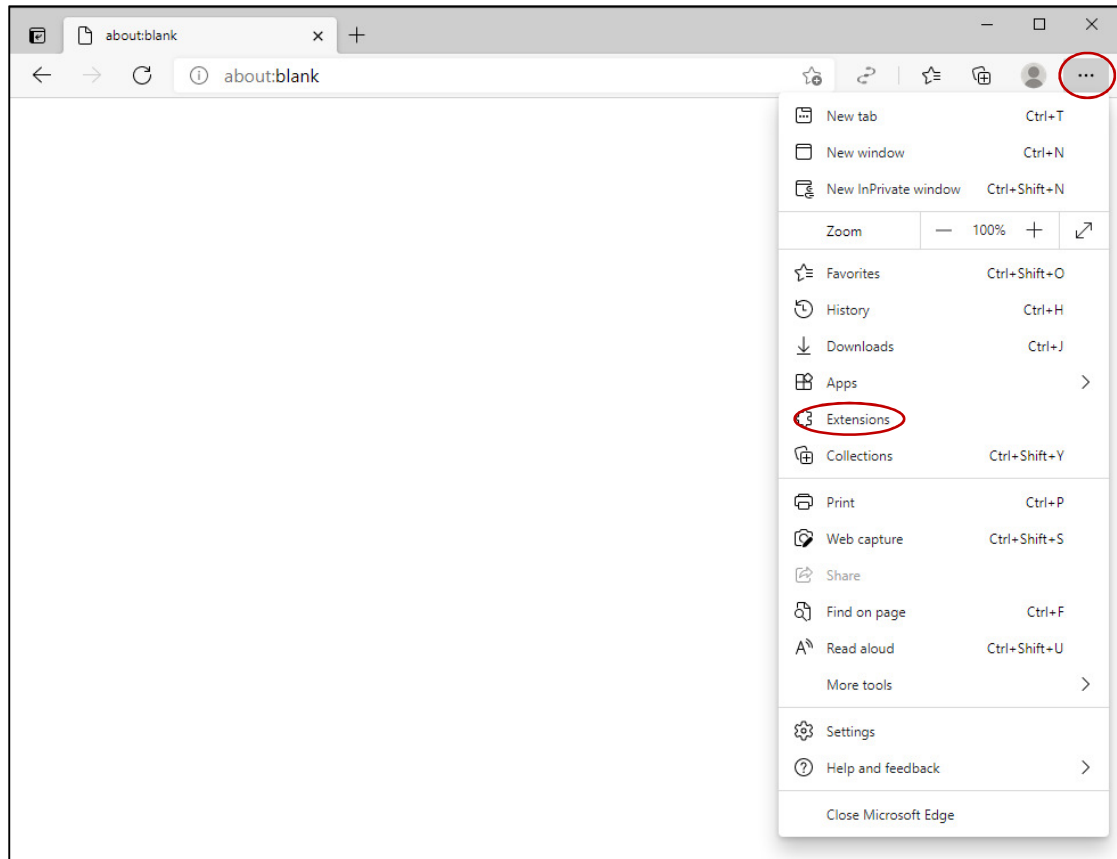


5) After installation, close the **Edge Add-ons** page and continue the Hongkong Post e-Cert (Personal) online renewal procedures

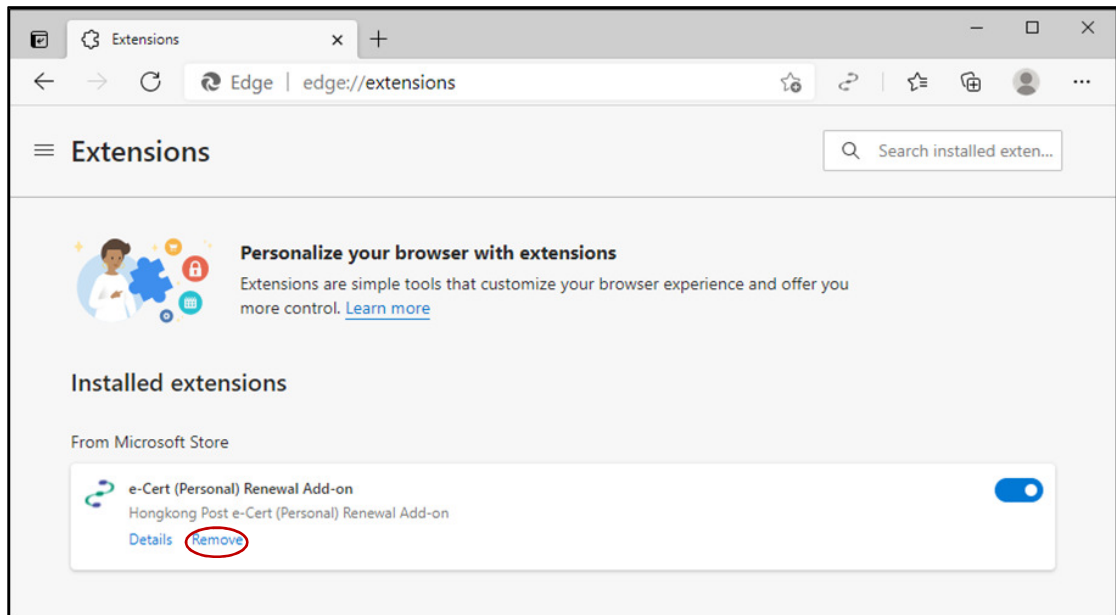
3. Uninstallation Steps

To uninstall the **Add-on** (if necessary), subscriber can follow the steps below.

- 1) Open Edge, click the top-rightmost button, and then click **Extensions**.



- 2) In the list of **Add-ons** installed, find “**e-Cert (Personal) Renewal Add-on**”, and then Click **Remove**.



- 3) After the **Add-on** is removed, close the browser.

