



**Hongkong Post e-Cert (Personal)
Online Renewal
Mozilla Firefox Add-on
Installation Guide**

Version 1.0

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1. Introduction

“**Hongkong Post e-Cert (Personal) Renewal Add-on**” is designed for performing online renewal of Hongkong Post e-Cert (Personal) in Mozilla Firefox and Microsoft Windows. The system is required to install this “**Add-on**” and “**Hongkong Post e-Cert (Personal) Online Renewal Thin Client**” in order to perform e-Cert the online renewal.

This installation manual provides steps for subscribers to install / uninstall the **Add-on**.

For enquiries, please call Hongkong Post Certification Authority hotline on 2921 6633 or email to enquiry@eCert.gov.hk.

2. Firefox Add-on Installation

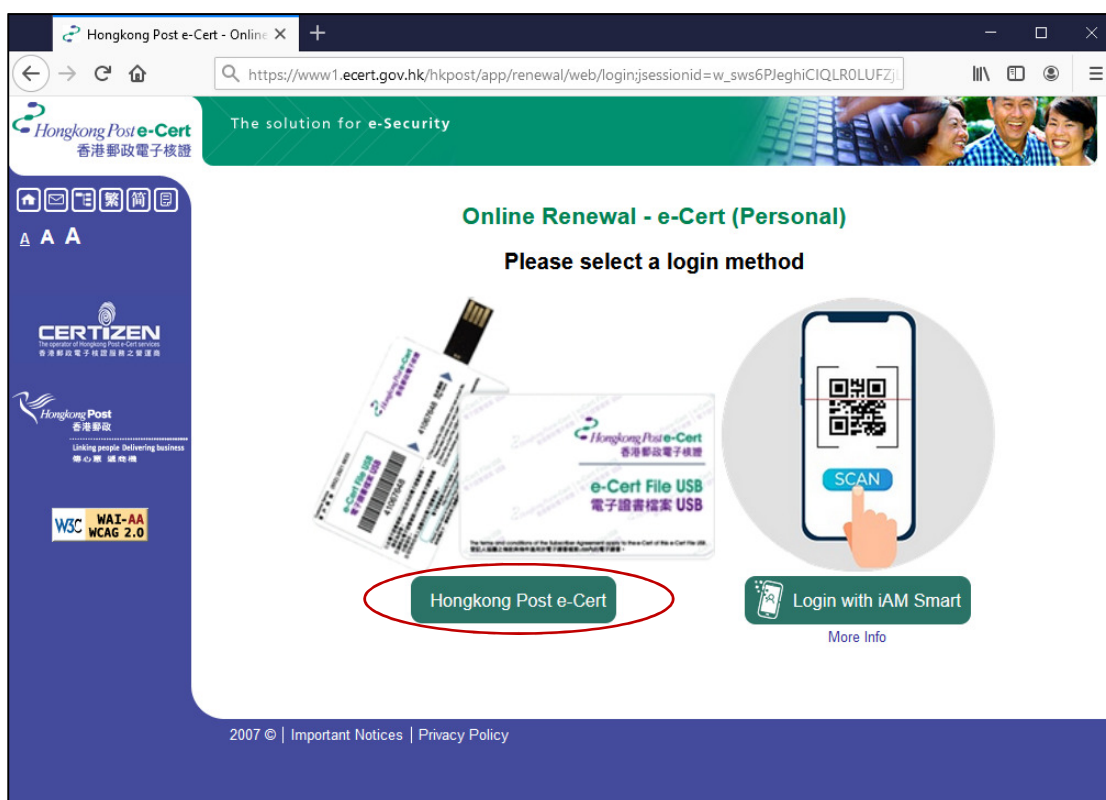
2.1. Operation System Requirements

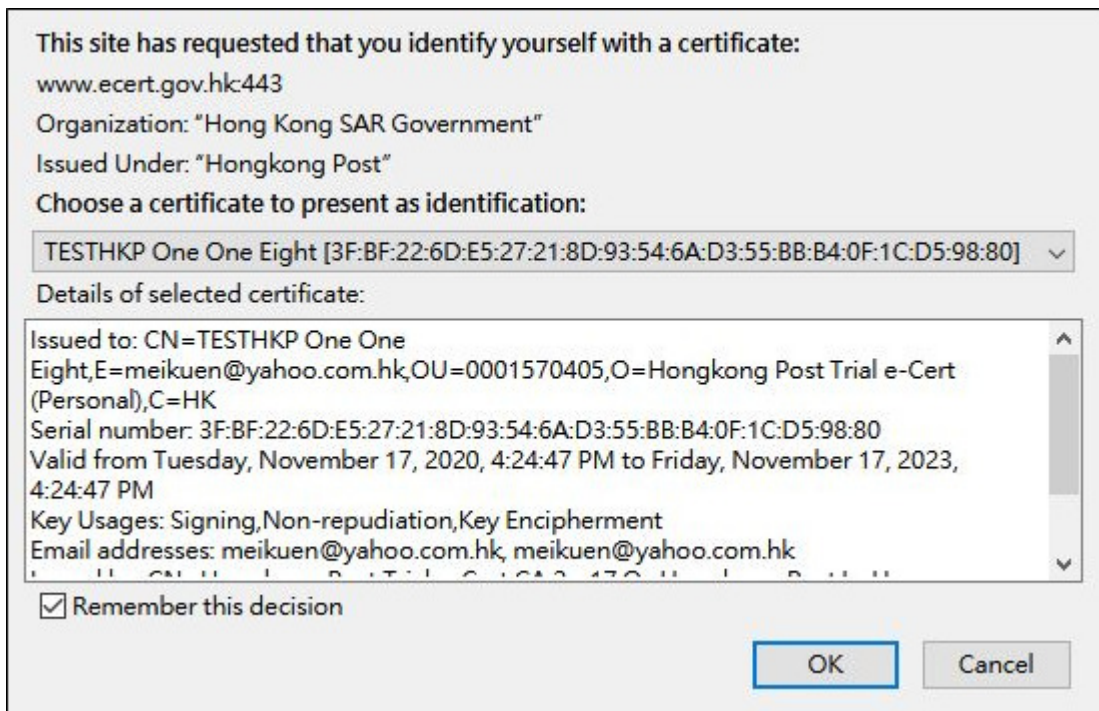
In order to install the Add-on, your system is required to have all as follows: -

1. **Microsoft Windows** 8.1 or 10 64-bit for English, Traditional Chinese or Simplified Chinese versions
2. **Mozilla Firefox** version 76 or above

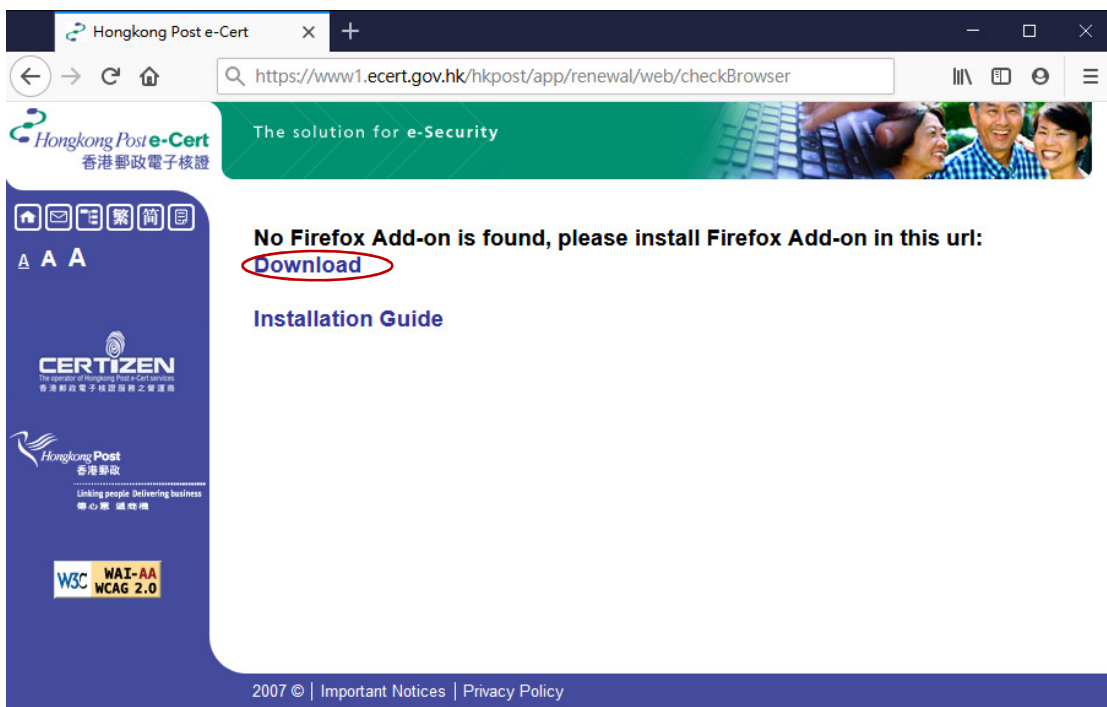
2.2. Installation Steps

- 1) When subscriber performs online renewal function and selects “**Hongkong Post e-Cert**” as login method, subscriber has to select which certificate will be used for renewal.

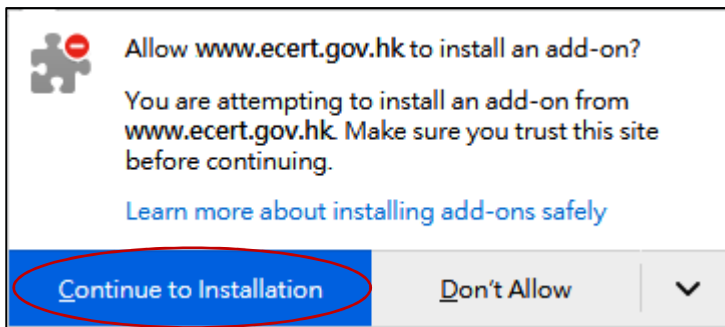




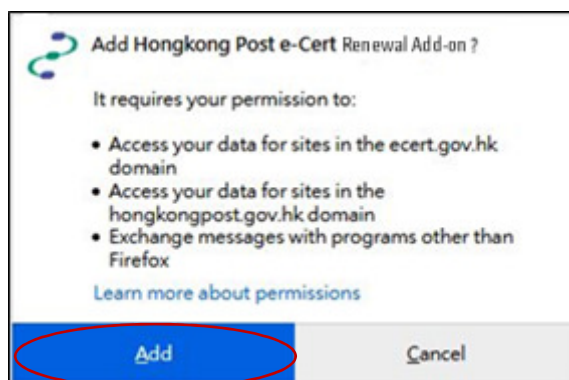
- 2) System will check if the **add-on** has been installed in the browser, and if not, the subscriber can click the **Download** link.



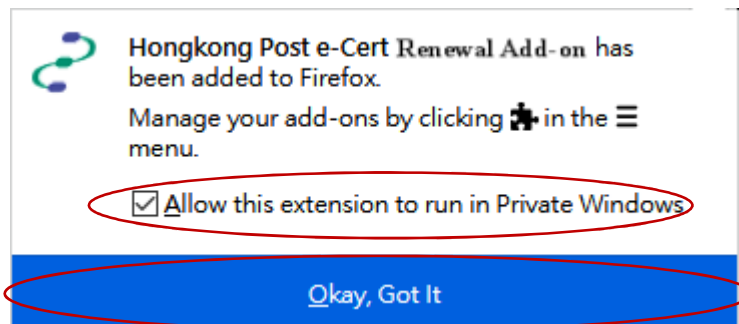
3) Click **Continue to Installation**.



4) A dialog box is prompted out to ask for permissions of access by the **Add-on**. Click **Add** to confirm as follows:-



5) Check on **Allow this extension to run in Private Windows** and click **Okay, Got it** as follows:-

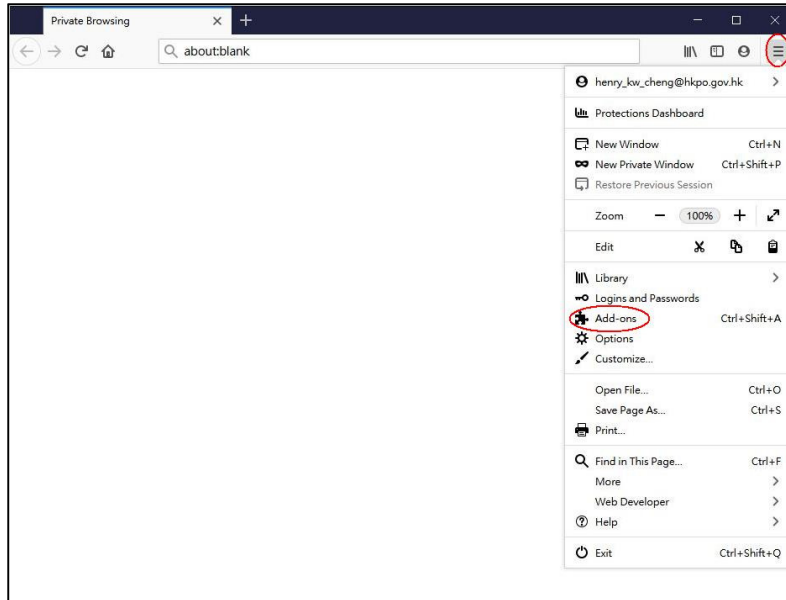


6) Close the **Firefox Browser ADD-ONS** page and continue Hongkong Post e-Cert (Personal) renewal procedures.

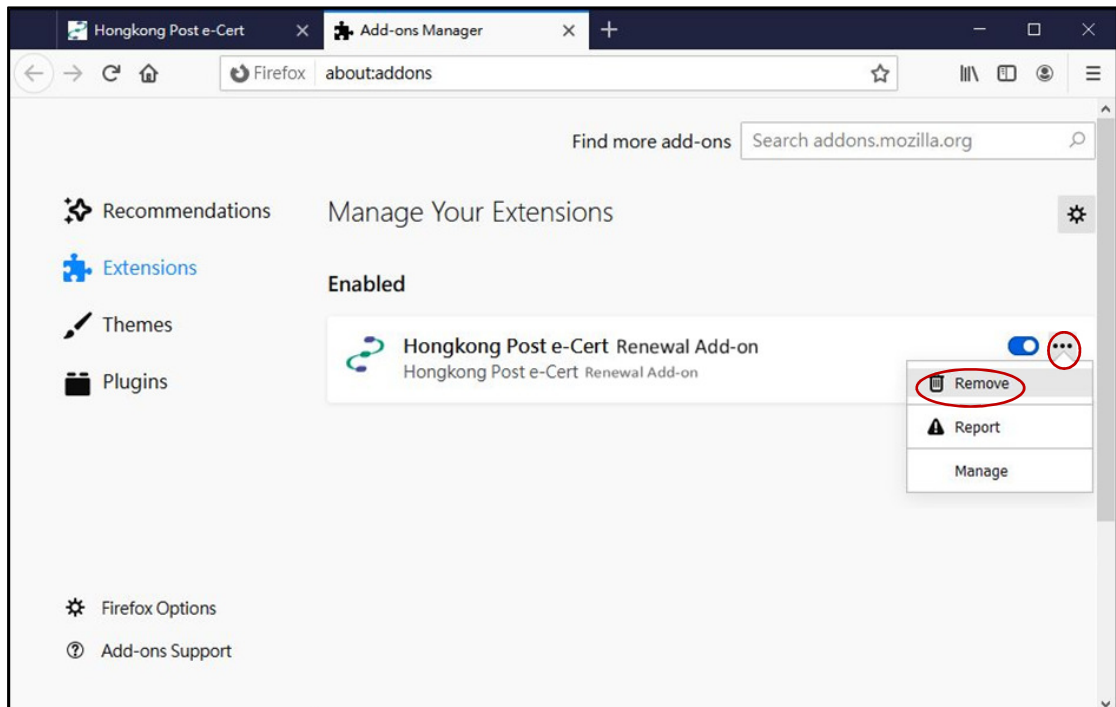
3. Uninstallation Steps

To uninstall the add-on (if necessary), follow the steps below.

- 1) Open Firefox, click the top-rightmost button, and then click **Add-ons**.



- 2) In the list of **Add-ons** installed, find “**Hongkong Post e-Cert (Personal) Renewal Add-on**”, click the rightmost button, and then choose **Remove**.



3) After the **Add-on** is removed, close the browser.

