



**Hongkong Post e-Cert (Personal)  
Online Renewal  
Thin Client  
Installation Guide**

**Version 1.0**

*Revision Date: April 2021*

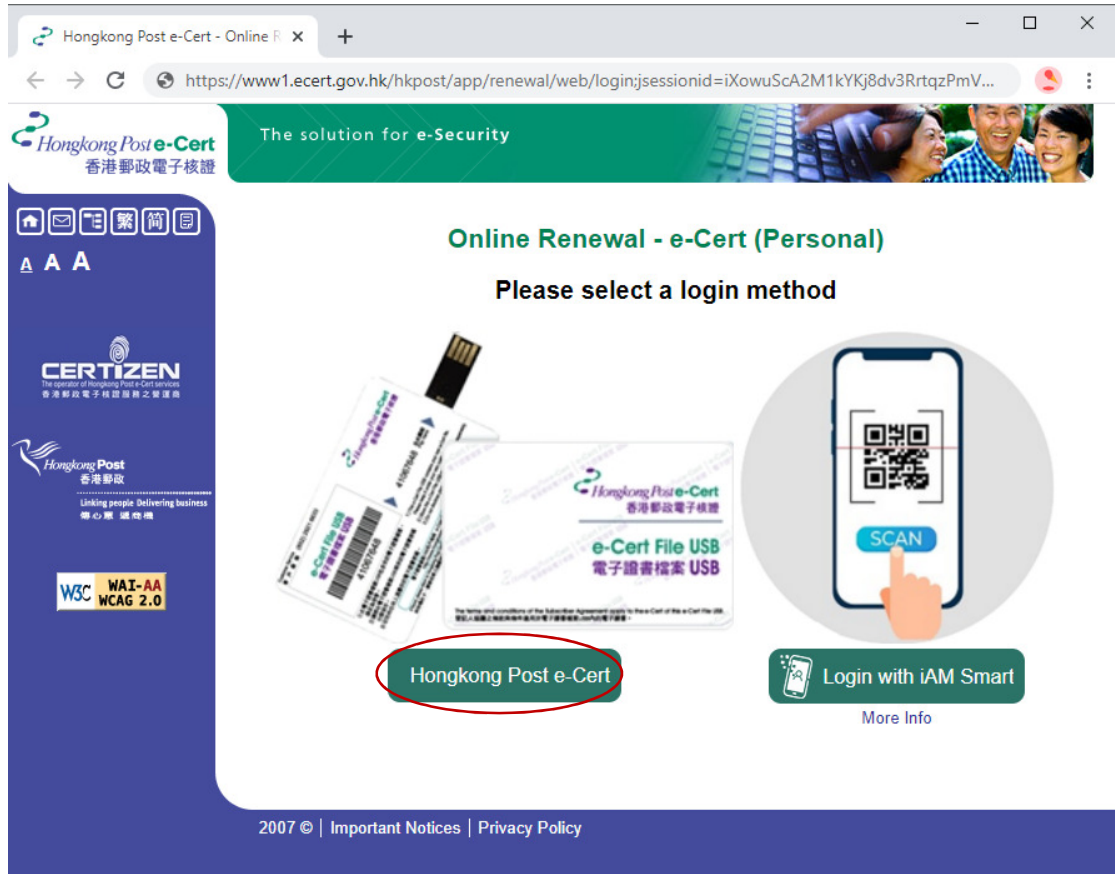
# Table of Content

---

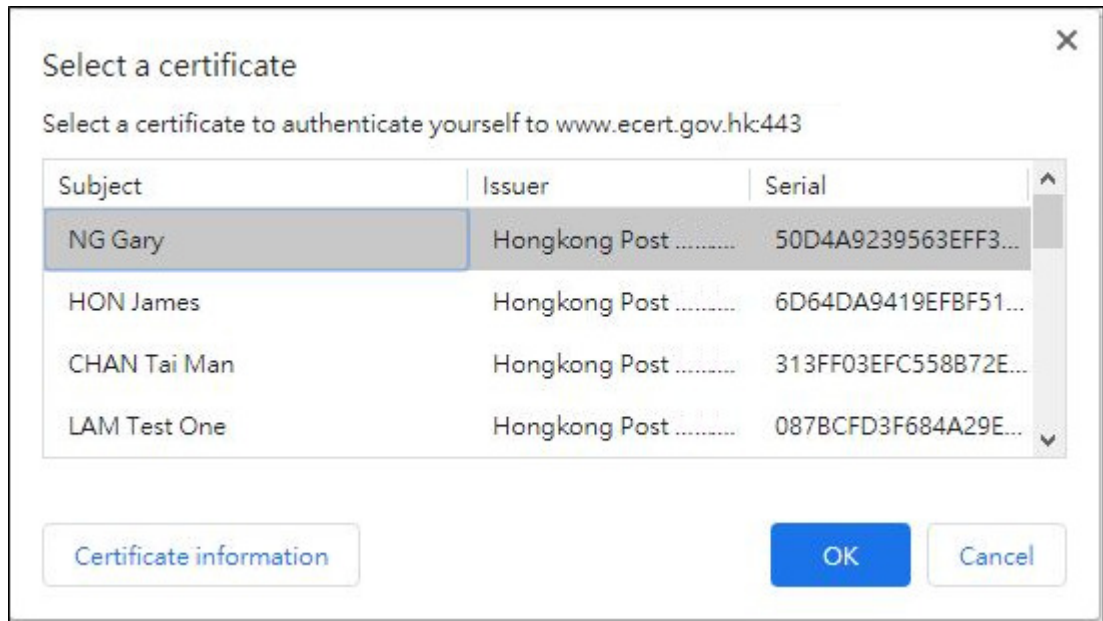
1.	Introduction.....	2
2.	System Requirements .....	4
3.	Installation steps .....	5
4.	Uninstallation steps.....	10

# 1. Introduction

- 1) In order to renew e-Cert (Personal), your Microsoft windows is required to install **Hongkong Post e-Cert (Personal) Online Renewal Thin Client** and the browser is required to install **Hongkong Post e-Cert (Personal) Online Renewal Extension/Addons**.
- 2) When subscriber performs online renewal function and selects **Hongkong Post e-Cert** as login method, system will check if the thin client has already been installed.



- 3) If not yet installed, it will begin installation process. Please follows the installation steps in this guide.
- 4) After successful installation for the first time renewal, your browser will thereafter proceed directly to renewal page for future renewals. A dialog box will then pop up for selection of valid certificates as follows:-



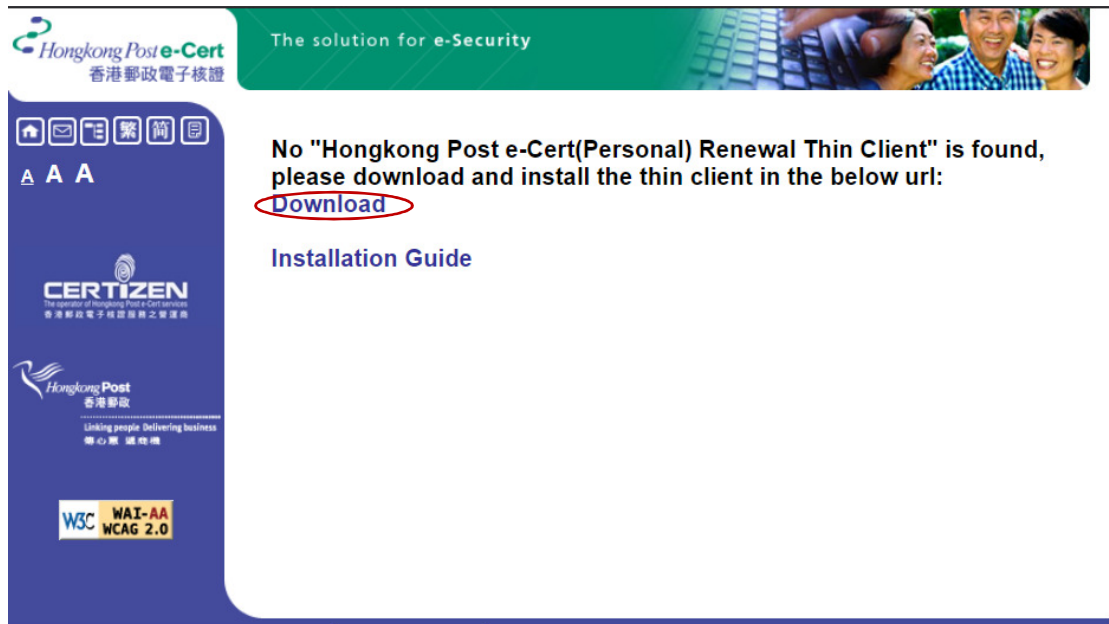
## **2. System Requirements**

In order to install the thin client, your system is required to have all as follows:-

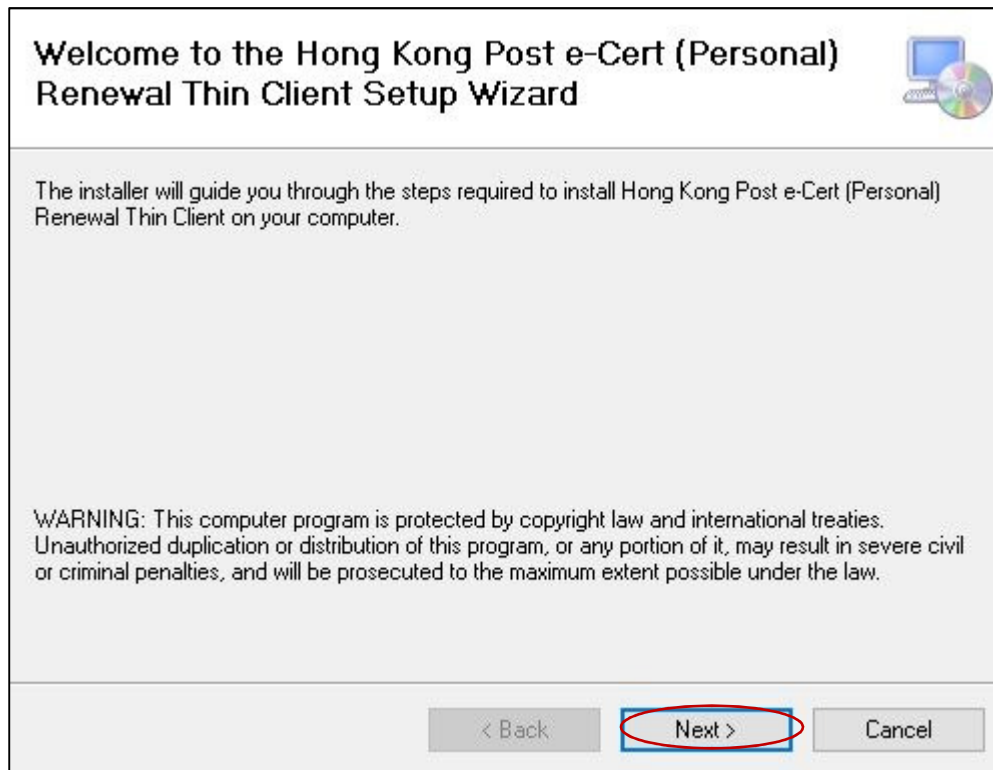
1. **Microsoft Windows 10**
2. administrator privilege

### 3. Installation steps

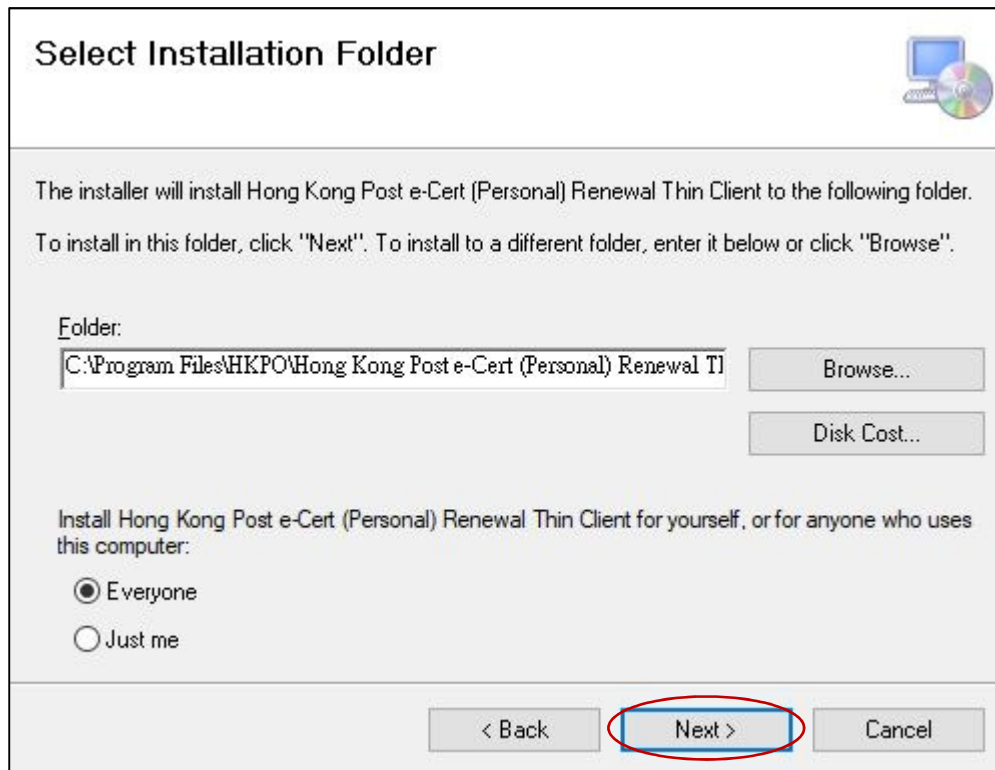
1) Click **Download** button to download the Thin Client Installer as follows:-



- 2) After run the installer, a dialog box is popped up to start installation. Click **Next** button to start as follows:-

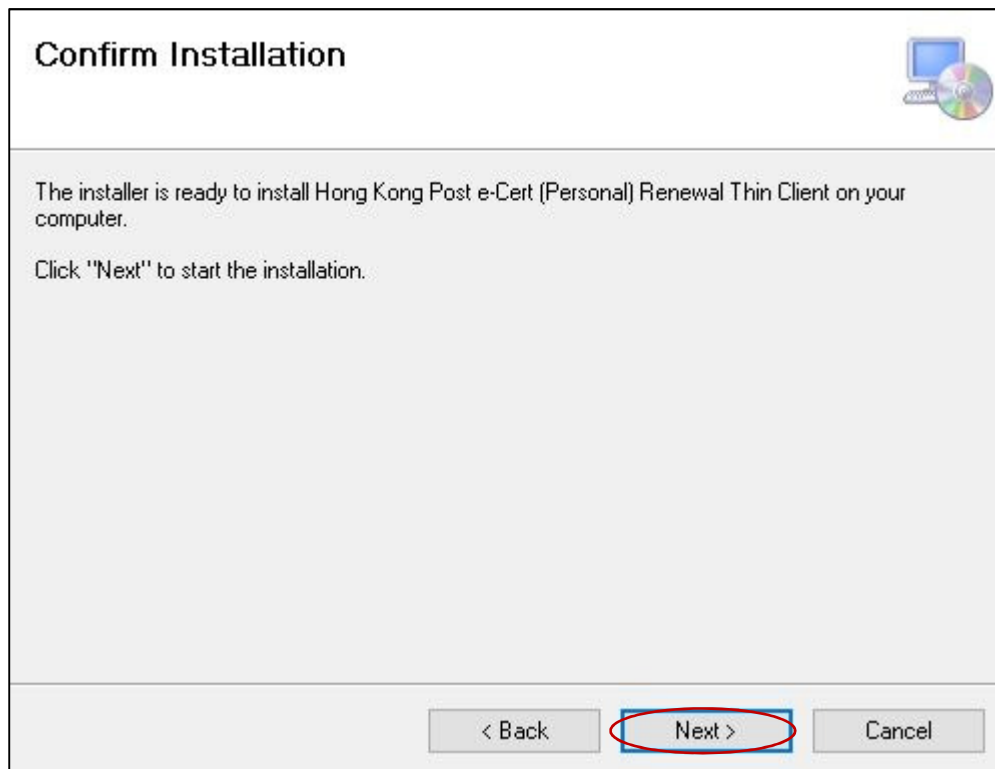


- 3) Another dialog box is popped up to allow you to change the default folder to install. Click **Next** button as follows:-

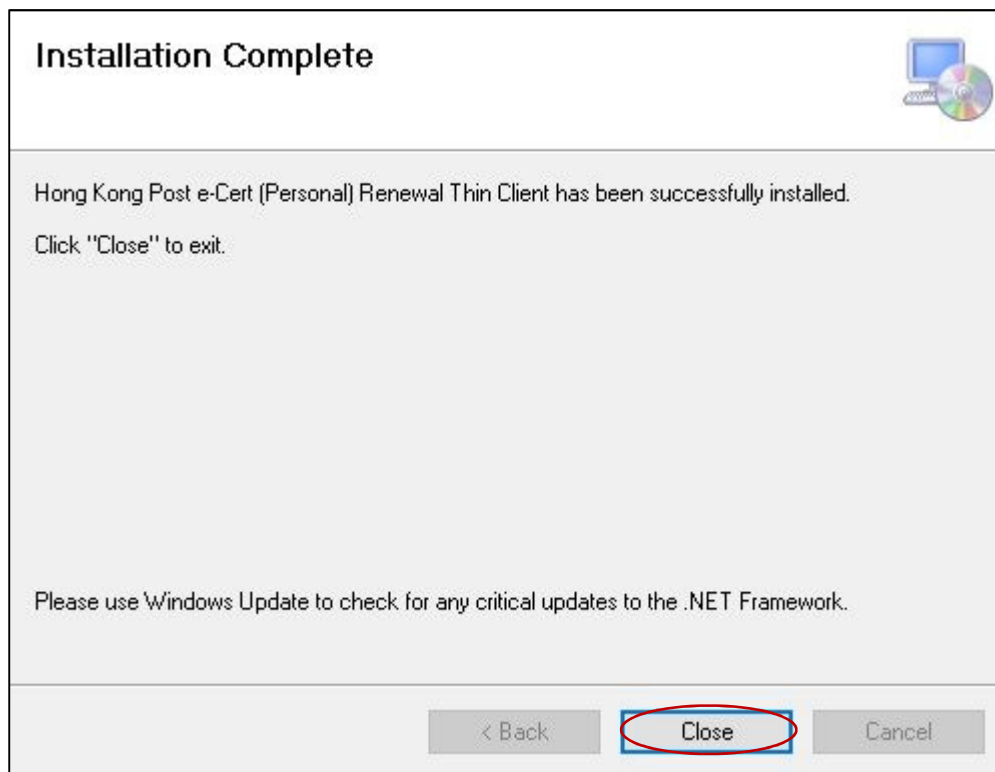




4) Another dialog box is popped to confirm installation. Click **Next** as follows:-



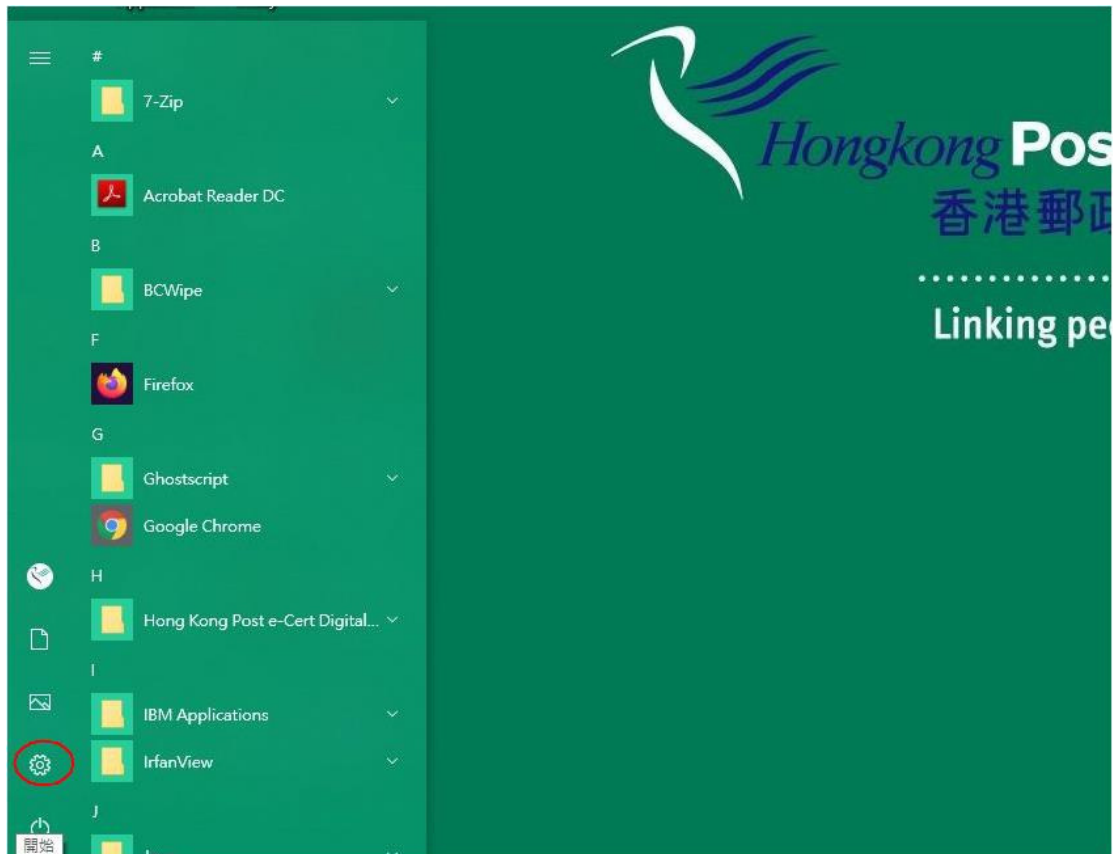
- 5) After installation is completed, another dialog box is popped up. Click **Next** button as follows:-



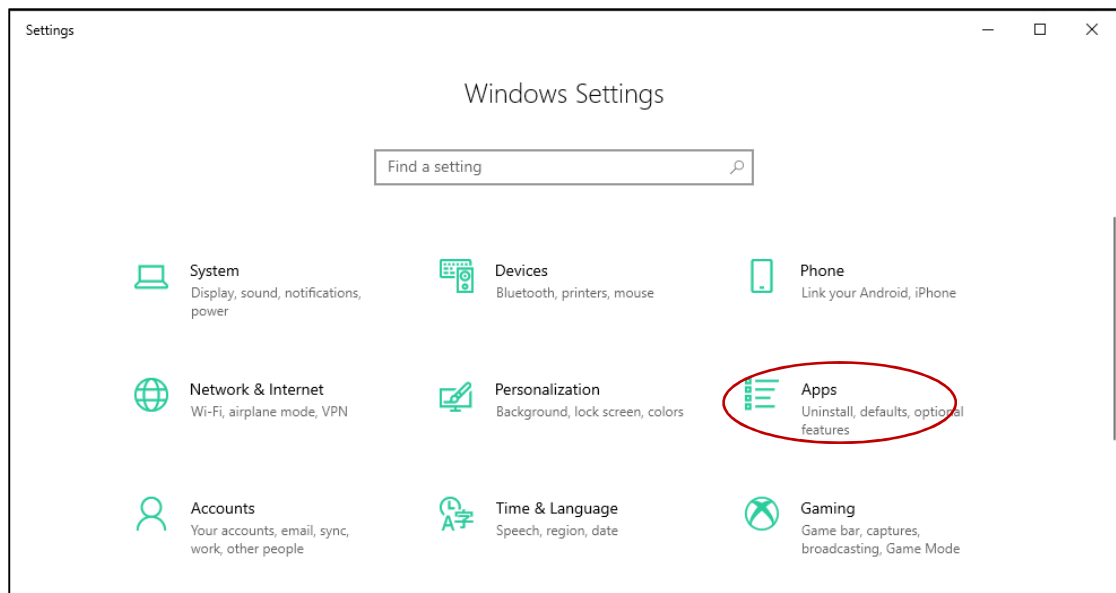
## 4. Uninstallation steps

To uninstall the Thin Client, follow steps below.

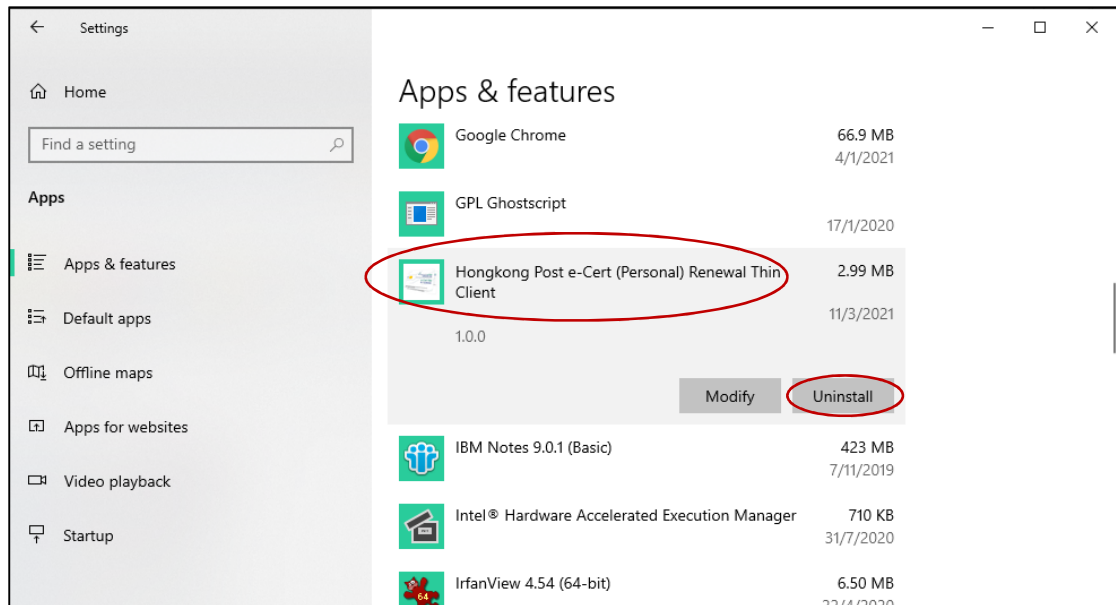
- 1) Click the “Start” button at the left of bottom task bar. A menu is then popped. On the left, click the Settings icon as follows:-



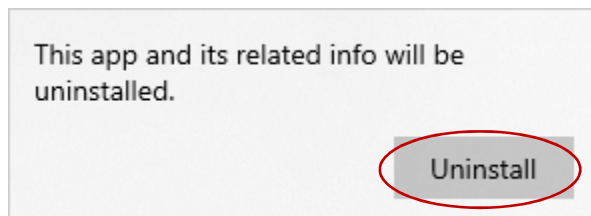
2) Control panel is then popped up, click **Apps** as follows:-



- 3) Another dialog box is popped up to list the programs which have been installed. Find **Hongkong Post e-Cert (Personal) Renewal Thin Client** and click it. Two buttons, **Modify** and **Uninstall** then appear at the bottom left. Click the **Remove** button as follows:-



Another dialog box is popped up for you to confirm, click its **Uninstall** button as follows:-



Dialog boxes will then be popped up to indicate its progress until completion of removal.